

TOTALITY

Totality Customer Privacy Notice

Effective Date: February 2026

Your privacy is extremely important to us. This Privacy Notice explains how we collect, use, share, and safeguard your information to provide a seamless logistics and sustainable energy experience.

Privacy

When you join the Totality waitlist or use our services, your personal data such as name, phone number, location and email is kept secure. By default, we do **not share your information with third parties for marketing purposes**.

We also use data from our delivery and energy solutions only to improve our platform, optimize services, and provide updates. Any data collected is anonymized unless you provide explicit consent for personalized experiences.

Information We May Collect

We may collect:

- **Information you provide:** Name, email, phone number, and other contact details.
- **Usage data:** Interactions with our website, platform, or communications.
- **Service data:** Information from our logistics platform, energy devices, or delivery services.

How We May Use Your Information

We may use your information to:

- Send updates about your waitlist status, platform launches, or promotions.
- Communicate relevant safety, delivery service, or energy updates.
- Improve our logistics and energy solutions, including platform development.

Sharing Your Information

We **do not sell or trade your personal data**. We may share information only with:

- Trusted service providers or business partners who support our operations.
- Third parties you authorize to provide services.
- Other parties as required by law.

We limit data sharing to what is necessary for operations and only with secure, reliable partners.

Choice and Transparency

You control your information. You can:

- Update or correct your details at any time.
- Opt out of marketing or promotional communications.
- Request deletion of your data.

Privacy Questions

For any privacy questions, concerns, or requests, please contact us at:

Email: info@tootality.com